

7/18/22

Policy For All services and Products :

Payments: No Refunds will be given. If you need to reschedule your appointment you may do so 24 hours prior to your appointment time. Once Product is purchase you will not be issued a refund.

Late Notice: more than 10 minutes late for any appointment, consider appointment cancelled.
- In Studio appointments Clients who arrive more than 10 minutes after their scheduled time may be allowed to use the remaining time of their appointment spent in Regular treatment room. This does not apply to specialty rooms at treatment studio. Virtual appointments are canceled after 5 minutes.

Cancellation Appointment Notice: To change or reschedule appointment we require 24 hour notice (verbal or written. If cancelation happens less than 24 hours in advance you will lose total amount paid for session. Arrive more than 10 minutes late for any appointment we will consider appointment cancelled. You may in future book new appointment via website.

Deposits: Classes or Courses

Deposit are non refundable. If teacher agrees to allow student in classroom and client has not made final payment on date due yet decides to continue with class or courses an accruing surcharge of \$25 per day will be added to balance. This does not include additional fees (\$150) for literature, manuals or any additional supplies needed for class.
Student may pay this charges within 4 hours if both teacher (Christal) or student agrees.

Coupons and Discounts: Must Be used within 60 days of said services. Service will not be render after promotion allowed time is over. This includes free readings, gifts & upgrades in room etc

**If any practitioner need to reschedule or change your appointment due to the nature of weather, acts of god or personal emergencies we will do our best to schedule you as soon as possible.